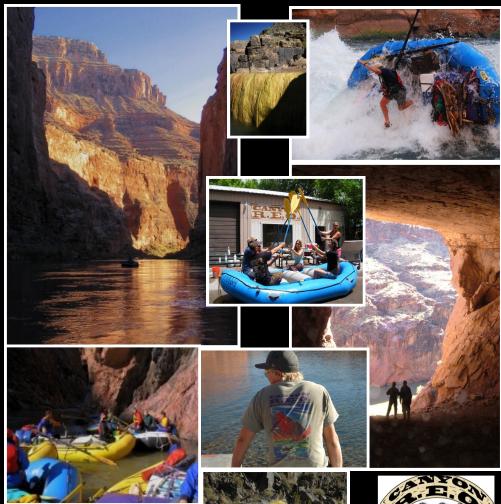
# CANYON RIVER EQUIPMENT OUTFITIERS (800) 637-4604



www.canyonreo.com

PO Box 3493 Flagstaff, AZ 86003

Tel: 928-774-3377

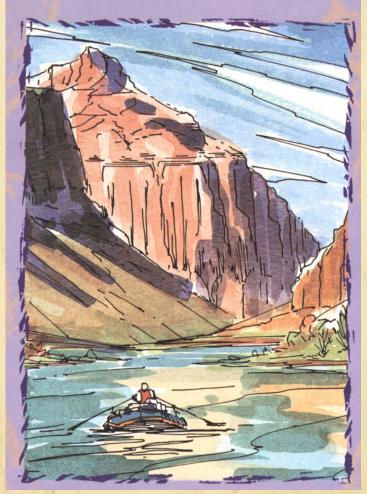
Tel: 1-800-637-4604





Canyon REO: where you are more than just a permit number, you're family.

# Canyon River Equipment Outfitters 2011 Guide to Packages and Services



The sun shines not on us, but in us. The rivers flow not past but through us...John Muir.

#### Welcome to Canyon REO



We are the river equipment outfitter of choice for trip leaders of non-commercial Grand Canyon rafting trips. We have earned a worldwide reputation for our excellent equipment, varied menu choices, generous portions of delicious food, on-time, comfortable shuttles and outstanding customer service.

For two decades, Canyon REO has helped thousands of trip leaders plan and outfit private river trips on the Colorado River through Grand Canyon and on other rivers in the U.S. and Europe. We've created systems just for private boaters, based on our own experiences as private boaters. Our staff works hard to relieve the stress and hassle of expedition planning for whitewater rafters. Whether you're an experienced trip leader or a first-timer, our professional outfitting services and valuable customer service will help you avoid the chaos and confusion about gear, food and camp chores that can happen when trip details are overlooked.

Let Canyon REO help you and your crew enjoy the magic of your Colorado River adventure—rafting and kayaking the river with the best of friends—testing out skills at Crystal or Lava Falls, those mightiest of whitewater rapids—hiking the canyons of the Little Colorado or Matkatamiba—getting soaked at Elves Chasm—watching a full moon light the inner gorge from a sandy beach camp.



#### **The Things We Are Crowing About!**

- Early Sign-up Discounts (if booking minimum 3 months in advance) Up to 15% off!
- Winter Discounts and Freebies December-February
- Customized Menu and Food Pack
- Unlimited Personalized Service
- Packages to fit every need
- Largest Hard Shell Kayak Selection in Flagstaff
- Quality Equipment
- Freedom to create the trip YOU want
- 20 Years of Outfitting Experience

#### What's Inside!

Page 5-6. Canyon REO Deluxe Package

Page 7-8. Food Pack Information

Page 9. Canyon REO Shuttle Service

Page 10. Take-Charge Package Option

Page 11. A la Car<mark>te Rentals</mark>

Page 12. Oar Raft Details

Page 13. Club REO Info

Page 14. Winter Specials

Page 15-16. Flagstaff Info

Page 17. The REO Family

Page 18-19. Pricing and Policies

#### CANYON REO'S DELUXE PACKAGE

Congratulations on getting a private permit to run the Colorado River. Your ultimate Grand Canyon adventure vacation begins here!

Canyon REO Deluxe: This package allows you to jump in our boats, go downriver, and have a true vacation. Canyon REO's years of experience and expertise makes our Deluxe Package the most comprehensive, time-tested expedition package you can buy. We've created systems just for private boaters based on our own experiences as private boaters in Grand Canyon. This package includes everything you'll need - food, shuttles, boats, kitchen and more to have a well-equipped, fun and organized trip.

I just wanted to thank you and tell you how happy we are with your outfitting service.

The food menu and quality met and exceeded our expectations. Shuttles both ways were great. Customer service is where you shine...

You always had time to talk and explain things to us. We feel that you guys are



Another great trip thanks to Canyon REO!

The gear was top-notch, the food was delicious, easy to find and prepare, and we didn't have to spend our time figuring stuff out because Canyon REO's systems are so great.

Affordable and organized, just exactly what we'd hoped for.

—Jordy Margid Outdoor Director UC Davis, California USA

#### **Deluxe Rafts and Gear Details**

Rafts and gear are included in the Canyon REO Deluxe Package, but can be rented separately for groups that prefer to shop and pack their own food and/or plan their own shuttles. Rafts and gear for the Deluxe Package includes rafts, rigging, optional "playboat", a deluxe kitchen, plus the toilet systems, handwash stations, water purification systems, and all the NPS required and other safety equipment you'll need for a well-equipped Grand Canyon rafting adventure.

#### **Rafts and Gear**

Our premium rafts are fully-equipped, top-of-the line NRS or Hyside Hypalon™ oar boats with all gear and rigging, We also have inflatable kayaks ("duckies") or whitewater kayaks. Paddle rafts are also available for rent. Equipment may vary, depending on availability, so book your trip early to ensure that you get the boats you prefer.

#### **Fully Outfitted Kitchen**

Our deluxe kitchen makes it a pleasure to cook and includes all the equipment you need to prepare delicious and appetizing meals at camp. The kitchen also includes all the disposable items you need as well as charcoal and propane.

#### **Toilet and Handwash**

Our toilet system, handwash system, and bail buckets are also included in this package as well as all disposable items such as TP and soap.

#### Water Purification & Safety Equipment

Water purification system, plus major and minor first aid kits that meet or exceed National Park Service guidelines are included in the Deluxe Package. Also included in this package is our emergency box with radio or a satellite phone, as well as NPS required panels and mirror.

#### **PFDs and Dry Bags**

PFDs and dry bags are available! We rent the NRS 3.8 Bills Bag, and have a large selection of PFDs available for all sizes, rafters and kayakers alike.

Show up with nothing more than yourself and your personal gear, and let us do the rest!

Put-in to Take-out ~ REO will help make your river trip a VACATION to remember!



#### **The Canyon REO Food Pack**

At Canyon REO we combine our love of the river with our love of great food. We appreciate fresh fruit and veggies with our river lunches, the smell of shish kebabs sizzling over coals, the taste of dutch oven brownies when they're still warm and slightly gooey, and half & half in our fresh, gourmet coffee. In our twenty-plus years of experience as private boaters we have developed menus and kitchen systems that work to meet the special needs of private river trips. We also understand that food preferences vary. We have accommodated common and uncommon food allergies, and plenty of vegetarian and organic food preferences. Whether you have competing gourmet cook teams, or need a recession-buster menu plan, we can accommodate your needs.

## Why have REO pack food for your trip?

A short trip is not that difficult to do yourself, but when you're planning a longer trip for a large group of people, the complexities are enormous. (Not to mention the amount of table space you need to organize all that food!) A 21-day trip with 16 people means you're planning, shopping, and packing for over 1,000 meals! We can pack food in your coolers or in ours, but most of our clients have us pack food into our containers so they don't have to pay to ship their coolers and food boxes. It's also nice to have Canyon REO deal with the trash and cleaning when your trip is over. We also include a spice box with 29 spices and an extremely robust staples box.











#### **Food Continued:**

Canyon REO's Pack by Camp System:

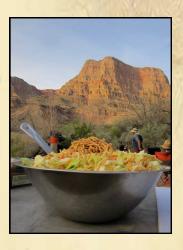
We pack by camp so your food is easy to find and stays fresh for as long as possible. Dry goods for each camp are packed in rocket boxes. Coolers (except for produce, which gets packed separately) are also packed by camp, with all perishables double packaged to prevent contamination.

Custom menu packages:
So many food choices! You can choose one of our standardized menus, customize one of those plans, or build your own menu from our database of Canyon-tested recipes. Our menu planner describes all our recipes and guides you through the menu development process. We will gladly work with you to stay within your price point for your food pack.

Ask about our Cheap Eats menu!



Quick and Easy from Planning to Prep Menus are available!



#### Ice:

Most of our groups end their trips with ice left in their last camp cooler. We attribute this to 1) the high-density, long-lasting, glacial style block ice we make the old fashioned way, 2) the Engel coolers we use to pack in, 3) our pack-by-camp system, which preserves ice for late camps and 4) our 20 + years of experience.



For complete food pack details please visit out website. Sample menus are also available online.

#### **Canyon REO Shuttle Options: (included with all packages)**

Canyon REO provides

one-stop, stress-free shuttle choices for Grand Canyon Colorado River rafters who need to get crews, gear, boats, food packs and/or vehicles to and from the river. You name it, we haul it. We can accommodate nearly any shuttle need. In addition to Lee's Ferry, Diamond Creek and Pearce Ferry shuttle destinations, Canyon REO offers group shuttles to and from Phoenix or Las Vegas.



We go to great lengths to meet you and your group on time and at your preferred location to ensure a happy end to your trip. Our drivers are responsible and experienced. Canyon REO has a no smoking philosophy in any client or company vehicle and will perform a basic check (tires, fluids, belts) on your vehicle before driving.



#### **Group Shuttle**

Canyon REO's group shuttle service transports your group and all your equipment from Flagstaff to the put-in and from the take-out back to Flagstaff.



OR CHOOSE ANY COMBO THAT FITS YOUR NEEDS.



#### **Vehicle-only Shuttle Service**

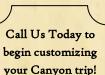
Canyon REO is one of the only Colorado River outfitters to offer the option of shuttling your private vehicles from Lee's Ferry, storing them in Flagstaff, and then transporting them to your takeout location.



#### Canyon REO's Take-Charge Package Option

Canyon REO's Take Charge
Options are for those
adventurous spirits who have
some or all of their own gear,
or who want to do more of
the work involved in putting
a trip together themselves.
By bundling equipment and
services you can save money,
and Take Charge of creating
your own trip.





1-800-637-4604





Just need rafts? Our Oar Raft Package could be exactly what you're looking for. If you have all your own boats, Canyon REO can take a load off your schedule by buying and packing food you've chosen from our extensive menus. Or rent kitchen boxes fully loaded with all the equipment for making great meals. Or you might want both your food and shuttles taken care of by Canyon REO—regardless, we can help you create a customized trip with any of our packages, rentals or services.

Check out our A La Carte Options if you only need single items, such as one raft, toilets, kitchen gear, an inflatable kayak, hard shell kayak, Paco Pads, Werner paddles or a satellite phone.

For a hassle-free true vacation option, that is quite costeffective—especially when you factor in your own time—check out our Deluxe package.

Create any combo of items and services you need!

#### **A La Carte Rentals**

Nearly all of our equipment is available for A La Carte rentals, and many of these items are included in our Deluxe Package or Take Charge options. Discounts are available for these items when rented in conjunction with other services. Please call our office to discuss your specific needs or visit us online. Delivery options are available, or you can arrange to pick up A La Carte rental items at our warehouse facility.



Complete Kitchens

Six-burner stove

Blaster

**Backboard tables** 

**Firepan and Grill** 

**Toilets (Groovers)** 

**Motors** 

Oar Raft Package

**Whitewater Kayaks** 

**Inflatable Kayaks** 

**Paddle Rafts** 

Rescue and First Aid

PFDs (lifejackets)

Throw cushions

**Throw ropes** 

**First Aid Kits** 

**Mirrors and Panels** 

**Radios** 

**Satellite Phones** 

Water Filtration

**Aluminum Dry Boxes** 

Ammo Cans (Rocket boxes)

Coolers

**Dry Bags/Guitar Bags** 







The following items are included with our Oar Raft Package:

- Top of the line, outfitter-grade NRS or Hyside self-bailing Hypalon™ raft
- 4 Sawyer counter-balanced hybrid oars (Fiberglass® shaft with ash blade)
- Oarlocks with rights
- Main frame of diamond plate aluminum including center deck (floorboard)
- 150 qt Cooler as seat in stern bay of frame (upgrade coolers are available)
- Drop bag with hatch lid (or table) for front compartment of frame
- Insulated cooler cover for the cooler/seat
- Trailer frame with drop bag
- Table (backboard style) or lid to cover trailer frame drop bag (specify which)
- Deck pad as cushion for the drop bag lid or table
- Stern beaver board deck
- 28 frame cam straps
- 30 gear cam straps in heavy-duty drag bag
- Minor repair kit (patch materials & tools)
- Minor first aid kit
- Throw bag/rope
- Throw cushion
- Bow line
- Stern line
- Pump (on request)

We rent all hypalon rafts manufactured by NRS or Hyside. All rafts are outfitter grade quality, and have proven exceptional durability and maneuverability in the Canyon. We rent all sizes from 14 foot, up to 20 foot, and every size in-between.

All rafts meet NPS requirements and are ready to row.

#### Club REO

What is Club REO? Club REO is a program we started to help our Deluxe package clients acquire the personal river gear they may need for a Colorado River expedition.

How it Works? All clients signed up and participating in a Canyon REO Deluxe package are eligible. Simply visit the NRS web-site...Like what you see? We know you "gear-heads" can't resist! Pick out the items you wish to purchase and at the 60 day deadline prior to your trip, work with all your group members to collaborate ONE group order/spreadsheet, including item numbers, colors, sizes, etc. E-mail the group order to Canyon REO and let us handle the rest.

Why Order through Club REO? All orders will be discounted! Because we want to say thank you to our clients for choosing REO, we offer a 10-25% discount off your order! Discounts vary by items chosen. For full details, rules and exclusions on Club REO orders, please call. Items can be drop shipped to ONE designated location, or we can have the order waiting here in Flagstaff for you. A \$250.00 minimum order is required.







# **Spend Your Winter in the Canyon!**

Offering up to 20% discount on equipment for winter trips!

Free Winter Day Kitchen with Deluxe Package -

Includes extras to keep everyone warm and cozy!

Quickfire (propane fire ring)

Soups with crackers for a quick warm up meal

Extra coffee, tea, cocoa

Extra propane

Extra utensils and cookware for on the raft meals

Firewood packed into toilets (on request)

Unlimited free play boats such as duckies and kayaks.

(Based on availability , BOOK EARLY to reserve.)

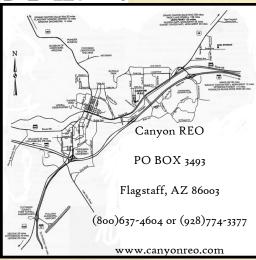






### Park Service and Flagstaff Area Information





Outfitting River Trips is what we do! If you have any questions during the planning process, please don't hesitate to call us!

1-800-637-4604

#### Alcohol Orders:

Cork 'n Bottle

824 N Beaver St

Contact: Richard

928-774-8502

Important Colorado River Trip Numbers:

#### Phantom Ranch Mailing:

Attn. River Runner
Name of Trip Leader/Recipient
C/O PO Box 1266
Grand Canyon, AZ 86023
(928)638-2401

Marble Canyon Lodge: for information on Lee's Ferry food and lodging: (800)726-1789



Hualapai Tribe for Diamond Creek Take out Permits: (928)769-2219

Grand Canyon NPS PO BOX 129 Grand Canyon, AZ 86023 (928)638-7888 www.nps.gov/grca

River Permits: (928)638-7843 Hiking Permits: (928)638-7875



#### Food and Lodging In Flagstaff, Arizona

We recommend the Holiday Inn Express or the Aspen Inn Suites.

Both give Canyon REO discount rates. Simply mention Canyon REO

when making reservations for your discount!

Aspen Inn Suites Hotel 1008 E. Route 66 Flagstaff, AZ 86001 (928)774-7356

Average Cost: \$49.00-\$69.00

Suites and in-room hot tubs are also available for @ \$10.00 more! Price is subject to change, please call hotel to confirm.

Free Breakfast!

Free Social Hour!



Holiday Inn Express 2320 E Lucky Lane Flagstaff, AZ 86004 (928)714-1000

Average Cost: \$62.00-\$82.00 Price is subject to change, please call hotel to confirm.

Free Breakfast!



Welcome to Flagstaff!

Elevation ~ 7000 Feet.

#### A Few of Our Favorite Places to Eat in Flagstaff:

Salsa Brava

Dara Thai

1800 S Milton Rd

14 S San Francisco St

928-774-1083

928-774-0047

Beaver Street Brewery

11 S Beaver St

928-779-0079



All restaurants listed will accommodate large groups!



#### A Little About Our Family:

We're committed to giving you the best service possible, and that wouldn't be possible without our great team. These are the people who make your trip one to remember, whether you're in the market for a Deluxe Package, or just need a few items to round out your trip. Let our staff help make the planning easier!



Donnie and Caroline Dove-Owners

if you ask him!



Hunter- The general manager

Thor and Heather- The Rigging and Warehouse Crew



Sharon and Tess: Team Food Pack



Johnny: Voice taking your calls and answering your questions.

Joe- Shuttles. Semiretired but we can't keep him out of the truck too long!



#### **Our Pricing and Policies**

The price of the Deluxe Package depends on the number of people and number of days on your trip. Take Charge options are priced according to the actual rentals and services you require. Individual rental items are priced per item. All rental prices listed throughout our website are PER DAY rates, unless specified otherwise. Our minimum rental term is eight (8) days. Call for information about shorter rental periods.

Discounts off our published rates are available: the more you rent, the more we discount. We also offer early bird discounts. Call or e-mail our office for details. 1-800-637-4604 or info@canyonreo.com.

For specific pricing of rental equipment (not including any discounts you may be eligible for), please see the A La Carte section of our website.

All prices listed are in US dollars. Payments from clients outside of the United States may be wired to our bank account. Please call for information. Fees may apply. Sales tax does apply to rentals and shuttles at the rate of 9,446%.

Most of all, we want you to have a great trip and come back to Canyon REO year after year. If this is your first river trip, we know you'll be hooked, especially when you have the support of the Canyon REO Canyon REO family!

#### **Damage Deposits**

Celebrating 20 years of outfitting private river trips through the Grand Canyon.

Canyon REO charges a damage deposit on all rental equipment. You are responsible for damage and loss to the equipment beyond normal wear and tear. Such damage can include, but is not limited to, any lost equipment, broken oars, blown baffles, ripped rafts, scratched ceramic water filters, etc. The amount of the damage deposit varies from \$200 to \$1000 depending on the package and/or equipment rented from Canyon REO. If you rent a motor from us, there will be an additional deposit.



**Non-refundable retainer deposit** to reserve equipment and services: \$500 - \$1500

**60-days prior to launch**: Second payment of half of remaining balance.

**Final payment**: Due upon your arrival at our office, if we are meeting your group in Flagstaff. For groups meeting at Lee's Ferry, your final payment is due 7 days prior to put-in date.

#### **Credit Card Payments for Packages**

Payments by credit card are accepted for the retainer. No processing fee applies.

For the second and final payments, we request and prefer payment by check or money order. If you use a credit card for these payments, an accounting fee of 2% will be passed on to you.



**NPS Fees:** Ninety days prior to your put-in, you owe the Park Service your permit application and a \$100 per person fee. If your group size increases after the 90-day mark, the per-person fee increases to \$200. Please feel free to call us if you need assistance filling out the NPS paperwork.

**Hualapai Land-Crossing Fees:** The Hualapai charge a land-crossing fee for every person, vehicle and driver (including each Canyon REO employee and vehicle) that crosses their land for a take-out or resupply at Diamond Creek. The Hualapai prefer pre-payment of these fees by credit card or money order prior to your launch. At your request, Canyon REO will add these fees to your invoice and handle the paperwork and payment to the tribe, or they can be contacted at (928) 769-2219 or 1-800-622-4409 regarding payments. If you have any questions about these fees, please call our office. Hualapai fee rates are determined each year by the tribe.

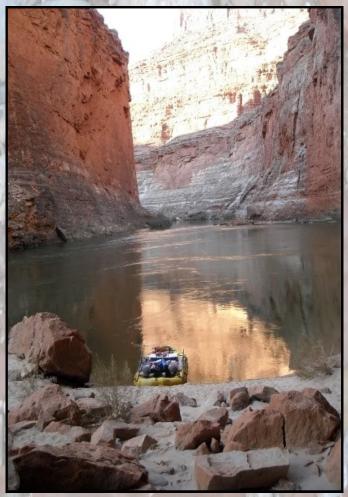
Outfitting since 1990



1-800-637-4604 1619 N East St Flagstaff, AZ 86004 www.canyonreo.com



# What Day is it Anyway?



**Canyon REO** 

1619 N East St.

Flagstaff, AZ 86004

1-800-637-4604

Or www.canyonreo.com